

# Welcome Home

- Helpful Phone numbers
- Understanding your bill
- Information and resources

Louisburg City Hall 215 S. Broadway Louisburg, KS 66053 913-837-5371 Ext 0 Fax 913-837-5374

Jessica McGowin Utility Clerk Direct Line 913-837-5217

Hours: Monday - Friday 7a.m.-4:30p.m.

Visit us online at <a href="https://www.louisburgkansas.gov">www.louisburgkansas.gov</a> View upcoming events. Get to know your City Staff and Council members. Pay your utility bill online.

Like us on Facebook for up-to-date information. Find us under - City of Louisburg KS

Automatic pay-by-phone system, call: 1-877-690-3729 - Jurisdiction code 2616

Download the Swift 911 app for emergency notifications. This is utilized for water outages and delinquent accounts that are in jeopardy of losing service.

## -Welcome to the City Of Louisburg-

## Helpful phone numbers

| Chamber of Commerce               | 913-837-2826 |
|-----------------------------------|--------------|
| City Hall- Gas & Water            | 913-837-5371 |
| Evergy -Electricity               | 816-471-5275 |
| Mokan Dial-Phone & Internet       | 913-837-2219 |
| Go Brolly – Internet only         | 913-837-4678 |
| Peoples Telecommunications        | 913-757-2500 |
| Waste Management – Trash          | 866-570-4702 |
| U.S. Post Office                  | 913-837-2118 |
| Dish Network TV                   | 888-284-7116 |
| Direct TV                         | 888-777-2454 |
| Fox Hall                          | 913-837-2585 |
| Building & Zoning                 | 913-837-5811 |
| City Pool                         | 913-837-3555 |
| Police Department (non emergency) | 913-837-3191 |
| Fire Department (non emergency)   | 913-837-4700 |
| USD 416-School                    | 913-837-2944 |
| Rural Water #2                    | 913-783-4325 |
| Rural Water #4                    | 913-377-4408 |
| Miami County Clerk                | 913-294-3976 |
| Motor Vehicle Department          | 913-294-4164 |
| Powell Observatory                | 913-837-5305 |
| LRC – Rec Commission              | 913-837-1910 |

### **Understanding Your Utility Bill**

Meters are read on the 15<sup>th</sup> of each month. Your billing cycle will be from the 15<sup>th</sup> of the previous month to the 15<sup>th</sup> of the current month. Bills are sent out around the 20<sup>th</sup> of the month and are always due on the 10<sup>th</sup> of the following month. If payment is received after the 10<sup>th</sup>, a late notice with a penalty will be mailed out. Water is shut off on the first business day of each month if there is a delinquent balance. Trash service and electricity need to be setup directly with Waste Management and Evergy. The City of Louisburg does not provide those services.

#### Break down of your Bill:

GS - Gas consumption

WT – Water consumption

SW - Sewer

ST - Storm Water Fee

WP - Water protection Fee

Tax – Tax for Gas usage only

Each Service has a base charge. You will be billed for your usage on top of the base charge for Gas and Water.

#### **Sewer Rate:**

All new customers will pay \$61.13 each month. This is based on an overall average of 4,500 gallons of water consumed. We reset the average every year based on each household's water consumption through the months of December, January and February. The change will be reflected on the bill received in March that is due April 10<sup>th</sup>. The amount could go up or down depending on your water consumption during those 3 months. Once this amount is set, it will not change for a 12-month period no matter how much water you use. There are exceptions for water leaks during those months. If you have a water leak during those months, please contact Jessica at City Hall about an adjustment. The sewer rate is never pro-rated on your bill.



# The City of Louisburg offers E-Billing

Contact City Hall today and ask to be set up on E-billing. It's free and it's fast!

Never be late on your payment again. Sign up for ACH withdrawl. We will automatically withdrawl your payment from your Checking or Savings account on the 10<sup>th</sup> of each month.

We have also teamed up with the notification system Swift911. This will notify customers of delinquent bills and utility outages

Swift911 offers a mobile app free of charge. You can sign up for that service via the app or text SWIFT911 to 99538

All Services are free of charge



